

Damaged Card Reissue Process

1. Report Card Damage

- Visit your nearest branch or contact customer service.
- Inform the staff about the damaged card.

2. Submit Request

- Fill out the card reissue request form below:

Full Name:

Account Number:

Card Type:

Describe the Damage:

Submit Request

3. Verification

- The bank will verify your identity and card details.

4. Card Reissuance

- A replacement card will be issued and sent to your registered address.
- The damaged card must be disposed as per instructions.