

IT Assistance Service Terms

Welcome to our IT Assistance Service. Please read the following terms and conditions carefully before using our services.

1. Scope of Services

- Troubleshooting hardware and software issues
- Providing technical support and advice
- Installation and configuration of approved software
- Network connectivity assistance

2. User Responsibilities

- Provide accurate description of your IT issue
- Maintain up-to-date backups of your data
- Comply with applicable laws and organization policies
- Do not engage in unauthorized software installations

3. Limitation of Liability

Our IT Assistance Service is provided "as is". We are not liable for any loss of data or indirect damages resulting from the use of our services.

4. Service Availability

Service hours are Monday to Friday, 9:00 AM – 5:00 PM. Response time may vary depending on demand.

5. Request Form

Full Name:

Email Address:

Describe Your Issue:

By submitting a request, you agree to the terms outlined above.