IT Infrastructure Services Agreement

This IT Infrastructure Services Agreement ("Agreement") is made and entered into as of [   ], by and between [   ] ("Service Provider") and [   ] ("Client").

1. Scope of Services

The Service Provider agrees to provide IT infrastructure services, which may include but are not limited to maintenance, monitoring, technical support, and upgrade of hardware and software systems for the Client.

2. Term

This Agreement will commence on [   ] and remain in effect until [   ] unless terminated earlier in accordance with the terms of this Agreement.

3. Fees and Payment

The Client agrees to pay the Service Provider [   ] per [   ] for the services provided under this Agreement.

4. Service Levels

The Service Provider shall maintain a response time of [   ] for all service requests and ensure a system uptime of [   ] % per month.

5. Confidentiality

Both parties agree to keep all proprietary and confidential information received from the other party strictly confidential and not disclose it to any third party.

6. Termination

Either party may terminate this Agreement with [   ] written notice.

7. Signature

Service Provider Representative: [   ]

Client Representative: [   ]

Date: [   ]