

Technology Support Service Arrangement

This document outlines the arrangement for technology support services between the Service Provider and the Client.

1. Service Scope

- Hardware troubleshooting and repair
- Software installation and configuration
- Network setup and support
- Technical consultation

2. Service Hours

Support is available Monday to Friday, 9:00 AM to 6:00 PM, excluding public holidays.

3. Contact Information

Client Name:

Contact Email:

Phone Number:

4. Terms and Conditions

The Service Provider agrees to deliver support services as described. The Client agrees to provide timely access and information required for effective support.

5. Signatures

Service Provider: _____

Client: _____

Date: _____