

IT Helpdesk Support Contract

This IT Helpdesk Support Contract ("Contract") is made on , by and between:

Service Provider:

Address:

Client:

Address:

1. Scope of Services

The Service Provider agrees to provide IT helpdesk support services to the Client, including but not limited to:

- Troubleshooting and resolving hardware and software issues
- Network connectivity support
- Installation and configuration of IT systems
- User account management
- Remote and on-site support

2. Service Hours

The helpdesk support shall be available from to , days per week.

3. Fees and Payment

The Client agrees to pay the Service Provider a fee of \$ per month. Payments will be made on a basis.

4. Term and Termination

This Contract shall commence on and remain in effect until , unless terminated earlier by either party with days written notice.

5. Confidentiality

Both parties agree to keep all confidential information private and not disclose it to any third party without written consent.

6. Signatures

Service Provider Signature:

Date:

Client Signature:

Date: