

IT Helpdesk Support Contract

This IT Helpdesk Support Contract ("Contract") is made on [REDACTED], by and between:

Service Provider: [REDACTED]

Address: [REDACTED]

Client: [REDACTED]

Address: [REDACTED]

1. Scope of Services

The Service Provider agrees to provide IT helpdesk support services to the Client, including but not limited to:

- Troubleshooting and resolving hardware and software issues
- Network connectivity support
- Installation and configuration of IT systems
- User account management
- Remote and on-site support

2. Service Hours

The helpdesk support shall be available from [REDACTED] to [REDACTED], [REDACTED] days per week.

3. Fees and Payment

The Client agrees to pay the Service Provider a fee of \$ [REDACTED] per month. Payments will be made on a [REDACTED] basis.

4. Term and Termination

This Contract shall commence on [REDACTED] and remain in effect until [REDACTED], unless terminated earlier by either party with [REDACTED] days written notice.

5. Confidentiality

Both parties agree to keep all confidential information private and not disclose it to any third party without written consent.

6. Signatures

Service Provider Signature: [REDACTED]

Date: [REDACTED]

Client Signature: [REDACTED]

Date: [REDACTED]